Connecting Dual 4K Monitors

- 1. Plug in the Sonnet adapter's Thunderbolt 3 (USB-C) connector into a Thunderbolt 3 port on your computer.
- **2.** Connect a DisplayPort cable (not included) between each port on the Sonnet adapter and a port on each monitor.
- Power on your displays and computer; the monitors will be recognized immediately. Make any display settings changes as necessary.

Connecting a Single 5K Monitor

- 1. Plug in the Sonnet adapter's Thunderbolt 3 (USB-C) connector into a Thunderbolt 3 port on your computer.
- **2.** Connect two DisplayPort cables (not included) between the ports on the Sonnet adapter and ports on the monitor.
- Power on your display and computer; the monitor will be recognized immediately. Make any display settings changes as necessary.

Need More Information?

Please visit www.sonnettech.com/support/kb/kb.php, click on the Thunderbolt link, and then click on the Thunderbolt 3 to Dual DisplayPort Adapter link for important information, useful tips, and answers to frequently asked questions.

3

Quick Start Guide

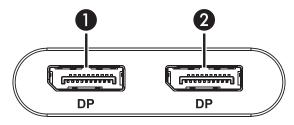
for Sonnet Thunderbolt™ 3 to Dual DisplayPort™ Adapter





©2017 Sonnet Technologies, All rights reserved. Sonnet, the Sonnet logotype, Simply Fast and the Simply Fast logotype are trademarks of Sonnet Technologies, Inc. Thunderbolt and the Thunderbolt logo are trademarks of Intel Corporation in the U.S. and/or other countries. Other product names are trademarks of their respective owners. Product specifications subject to change without notice. OS-TB3-DDP4K-B-08217

Thunderbolt 3 to Dual DisplayPort Adapter Description

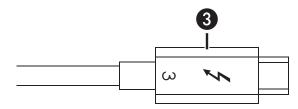


1 – DisplayPort Port 1

Connect a DisplayPort cable (not included) between this port and a port on your monitor.

2 - DisplayPort Port 2

Connect a DisplayPort cable (not included) between this port and a port on your monitor.



3 - Thunderbolt 3 (USB Type-C) Connector

Plug this into one of your computer's Thunderbolt 3 ports (often indicated by a / logo), or at the end of a Thunderbolt device chain.

Preparing to Use the Adapter With a Mac®

The drivers required to support the Thunderbolt 3 to Dual DisplayPort Adapter are installed as part of macOS®; there are no preparation steps.

Preparing to Use the Adapter With a Windows® PC

- Update Windows. Sonnet strongly recommends Windows 10, 64-Bit Version 1703 OS Build 15063 or newer (also called the Creator's Update). To check the version number, type winver in the search bar and click enter.
- 2. Update your computer's BIOS to the latest version. If you need help updating your BIOS, contact your computer manufacturer.
- 3. Update your Thunderbolt Bus Driver to the latest version; you will need version 16.3.61.275 or newer. To check your driver version, go to Settings:Apps:Thunderbolt(TM) Software and you will see the version number. If it is not 16.3.61.275 or newer, then you need to update it. Check with your computer manufacturer for an update.
- With your computer turned on, connect the Sonnet adapter to the computer.
- 5. The first time you connect the Sonnet adapter, an Approve New Thunderbolt™ Devices window appears. From the drop-down menu select Always Connect, and then click OK.