

Sonnet Technologies

Thunderbolt Firmware v62.2

Update Procedure

Version 1.0

OS Requirements:

macOS 14.6+ is required to use this installer

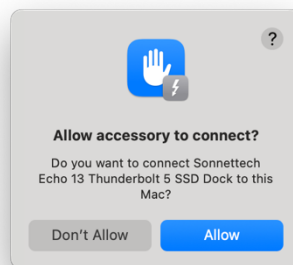
Procedure:

Step 1:

Disconnect all devices from your Mac host and all downstream devices on your Echo 13 Thunderbolt 5 SSD Dock. The firmware updater cannot launch unless all devices are disconnected from the dock.

Step 2:

Ensure that your Echo 13 Thunderbolt 5 SSD Dock is allowed to connect to your Mac host.



Step 3:

If you are using a MacBook, in “**System Settings**”, you need to change the “**Privacy & Security**” -> “**Accessories**” to “**Ask for new accessories**”. Changing this setting will help notify you when your Echo 13 Thunderbolt 5 SSD Dock’s update is complete.

Step 4:

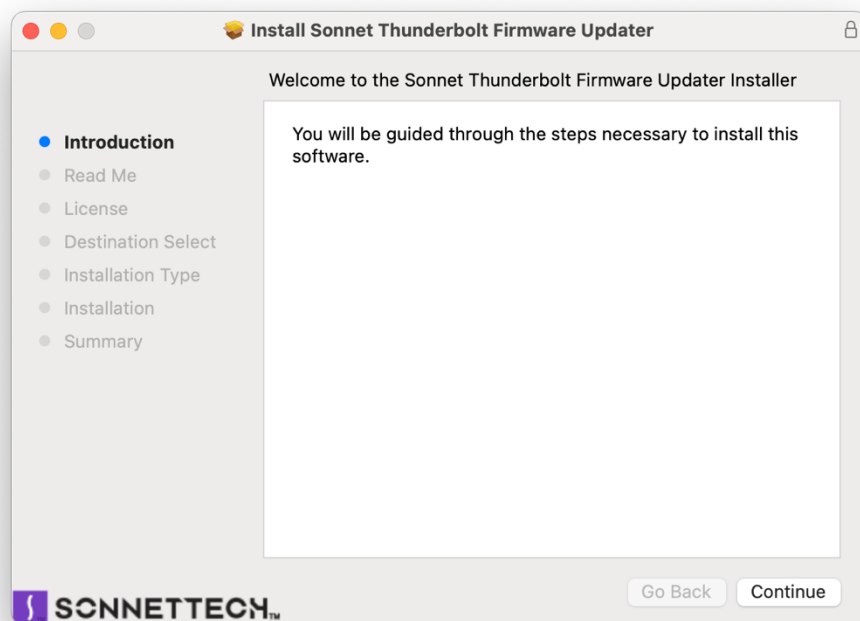
Download the latest macOS Thunderbolt Firmware updater for your Echo 13 Thunderbolt 5 SSD Dock: [Echo 13 Thunderbolt 5 SSD Dock Support](#)

Step 5:

Unmount the internal Echo 13 SSD and unplug your Echo 13 from your computer.

Step 6:

Launch the Sonnet Thunderbolt Firmware Updater and follow instructions.



Step 7:

Copy the Sonnet Technologies Firmware Update Procedure PDF to your desktop to continue to the procedure after computer restart.

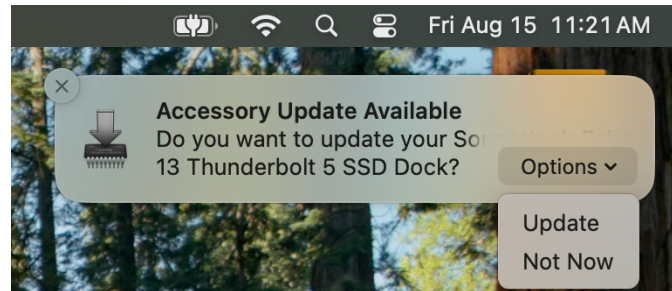
Step 8:

After the installer completes, please restart your computer.

Step 9:

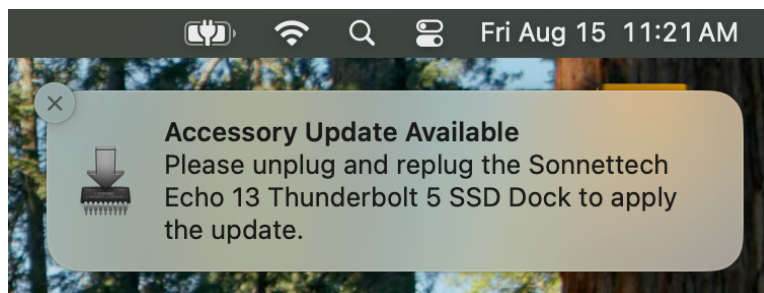
Plug in your Echo 13 into your computer and Unmount the Echo 13 SSD. You will see a macOS notification appear in the top right of your screen.

In the notification, navigate to the “**Options**” dropdown and select “**Update**”.



Step 10:

After “Update” has been selected an additional notification will appear. **Follow the instructions of the notification by disconnecting the power supply from the dock for 10 seconds and then plugging it back in.**

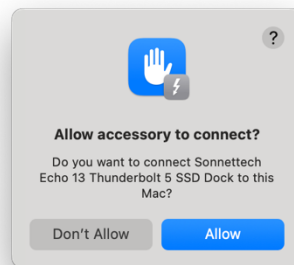


Step 11:

Once powered, macOS will update the firmware of the Echo 13 Thunderbolt 5 SSD Dock **in the background and with no user feedback**. This update will take up to 10 minutes to complete. **DO NOT disconnect from your computer or remove power from the dock.**

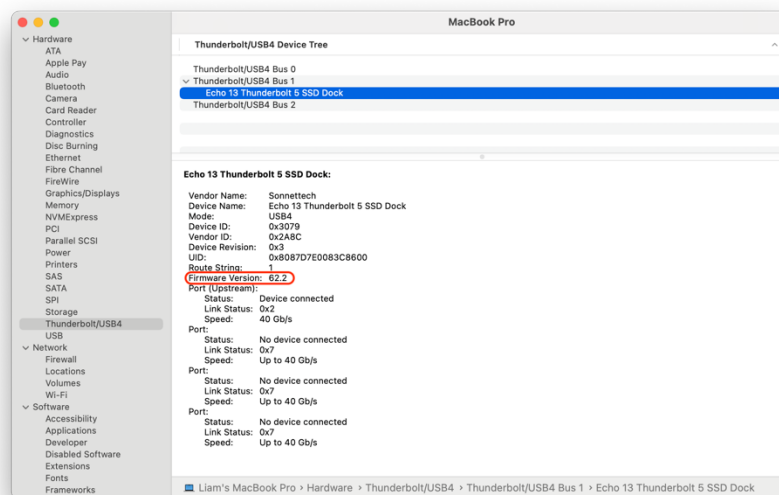
Step 12:

When the firmware update completes, the dock will restart. You may see the blue link LED blink and then you will see a notification pop-up. Click the **“Allow”** button to enable your updated Echo 13 Thunderbolt 5 SSD Dock. *If you did not follow Step 2b, you may not see the pop-up.*



Step 13:

To verify the Echo 13 updated successfully, launch the system information application and navigate to **“Thunderbolt / USB4”** -> **“Echo 13 Thunderbolt 5 SSD Dock”** and verify **“Firmware Version”** reads **62.2**.



To uninstall, please use the Sonnet_Thunderbolt_Firmware_Uninstaller provided in the installer.