

VPAT™ for Sonnet Thunderbolt Expansion Chassis

The following Voluntary Product Accessibility information refers to Sonnet Thunderbolt Expansion Chassis

Voluntary Product Accessibility Template

Summary Table

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Sonnet Thunderbolt Expansion Chassis are not self-contained, closed products.
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	See Attached VPAT	
Section 1194.41 Information, Documentation and Support	See Attached VPAT	

Section 1194.31 Functional Performance Criteria – Detail

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	Power button (if present) has a tactile feedback. Thunderbolt 3 connector orientation is reversible and connectors snap in place with tactile feedback.
(b) - (f)	Not Applicable	

Section 1194.41 Information, Documentation and Support – Detail

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Partially Supported	PDF installation documentation is available at http://www.sonnettech.com/support/index.html . All documentation enables text access for screen reader devices for the visually impaired.
b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Partially Supported	Web documentation supports text-to-speech and is augmented by captioned videos for the hearing impaired and audio files for the visually impaired.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Email support is available at support@sonnettech.com . Telephone support is available at 949-587-3500. Support is also available via Facebook.

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